

Egor Cherenkov

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EDUCATION

Ph. D. in Hospitality Administration (2024-2027)

University of Houston, Houston, TX

Major: Hospitality Administration

M.S. in Global Hospitality (2022 – 2023)

Ecole Hoteliere de Lausanne, Lausanne, CH

Major: Global Hospitality

B.S. in Hotel Administration (2018 – 2021)

Cornell University, Ithaca, New York, USA

Major: Hotel Administration

Minor: Real Estate and Beverage Management

TEACHING EXPERIENCE

University of Houston, Houston, TX

Conrad N. Hilton College of Global Hospitality

Teaching Assistant (Fall 2024 – Present)

- GHL 6317: Innovative Hospitality Technologies, Graduate course, In-Person (*Graded assignments, kept attendance, assisted instructor with any communication and logistics with the class*)
- GHL 6380: Hospitality Business Analytics and Communication, Graduate course, In-person (*Graded assignments, kept attendance, assisted instructor with any communication and logistics with the class*)

Class Assistant (Fall 2023)

- Marketing Analysis, Graduate course, In-Person (*Schedule meetings with the class and Professor, communicate critical information from professor*)

Cornell University, Ithaca, NY

School of Hotel Administration

Teaching Assistant (Fall 2020)

- HADM 2010: Hospitality Quantitative Analysis, Undergraduate course, Virtual format (*Hold office hours multiple times a week and assist students in class*)

PUBLISHED RESEARCH & MANUSCRIPTS UNDER REVIEW

Cherenkov, E., Schmitt, A., & Filippova, E. F&B Concept Guide: What makes a successful F&B experience in different regions? The manuscript is due to be published on January 5th 2024 on *EHL Insights* (Additionally pending approval for *Hospitality.net*)

Cherenkov, E., Lee, M., Benga, V., Guohao, S., Nandwani, N., Raguin, K., Sueur, M. Impact of Disruptive Innovative Technologies on Hospitality Businesses. Published at *Journal of Smart Tourism*

RESEARCH IN PROGRESS

Cherenkov, E., Lee, M., & DeFranco, A. Building Consumer Trust in the Digital Age: The Role of Corporate Digital Responsibility (CDR) in Enhancing Digital Trust. (Collecting Data, Target journal: International Journal of Hospitality Management)

PROFESSIONAL EXPERIENCE

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|------------------------|---|
| Jun 2021 – Jul 2022 | Four Seasons Hotels & Resorts (Assistant Food & Beverage Outlet Manager) <ul style="list-style-type: none"> ▪ Oversaw daily restaurant operations for all meal periods on property. ▪ Assisted banquets department with group event orders. ▪ Completed payroll and schedules for operations. ▪ Automated payroll files and manager duties on Excel. ▪ Provided training for new employees on Forbes Standards. ▪ Presented monthly operational updates to directors. ▪ Developed F&B menu concepts for holiday events. |
| Jan. 2020 – May 2021 | The Statler Hotel (Student Bar Manager at The Regent Lounge) <ul style="list-style-type: none"> ▪ Led barback, server, and food runner training for new employees. ▪ Analyzed P&L statements and inventory sales data. ▪ Ensured inventory remained organized and up to date. ▪ Assisted in new menu development on a quarterly basis. |
| Sept. 2019 – Dec. 2019 | The Statler Hotel (Student Supervisor at The Regent Lounge) <ul style="list-style-type: none"> ▪ Assisted in hiring new servers. ▪ Provided summary sales reports daily. |
| Jan. 2019 – Aug. 2019 | Argos Bar & Inn (Bartender & Barback) <ul style="list-style-type: none"> ▪ Produced a variety of cocktail and beverages at high volume. ▪ Provided input for new seasonal menu development. |
| Dec. 2016 | The Butcher Shop (Food Runner and Waiter, Internship) <ul style="list-style-type: none"> ▪ Gained fundamental restaurant operational knowledge. |
| May 2016 - Jul. 2016 | Brazilian Court Hotel (Hotel Operations Internship) <ul style="list-style-type: none"> ▪ Shadowed directors from different departments and assisted them with daily operational challenges. |
| May 2015 – Jul. 2015 | Savoy Hotel (Front Desk Internship) <ul style="list-style-type: none"> ▪ Accompanies and assisted over 100 guests per day at the front desk as the front desk supervisor assistant. ▪ Translated for guests who spoke English and Russian. |

PROFESSIONAL CERTIFICATIONS

- Certification in Hotel Industry Analytics (CHIA)
- Certification in Advanced Hotel & Tourism Analytics
- Certified Hotel Valuation Software Consultant (CHVSC)
- Certified Hotel Appraiser (CHA)
- Certified Hotel Valuer (CHV)

SKILLS

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|--------------------------------|-----------------------------|
| ▪ Microsoft Office | ▪ RStudio & SPSS |
| ▪ JMP Statistical Software | ▪ Tableau |
| ▪ Project Management | ▪ English, Russian, Spanish |
| ▪ Verbal & Presentation Skills | ▪ Market Feasibility |